

Quality Policy

Quality Commitment

A-Gas Electronic Materials is committed to establishing itself as the market leader through the provision of exemplary service, superior quality, and outstanding technical expertise. Our strategic objective is to expand our business by proactively promoting our products within the competitive landscape and by leveraging our quality and service excellence to secure new business and strengthen relationships with existing customers.

Our Objective

Our primary objective is to provide products and services that are fit for purpose, consistently meeting or exceeding customer requirements, specifications, and any other applicable statutory or regulatory obligations. We are dedicated to maintaining our products in a secure, controlled environment to ensure their integrity and reliability throughout the supply chain.

Commitment to Stakeholders

We recognize the importance of identifying and monitoring both internal and external factors that may impact our customers, our business operations, or our strategic direction. By understanding these influences, we can proactively manage risks and seize opportunities that align with our commitment to excellence.

Customer Focus and Responsiveness

Listening to and understanding the needs and expectations of our customers is fundamental to our business. We actively seek feedback and engage with our customers to ensure that we consistently deliver products and services that meet their requirements. We acknowledge the importance of on-time delivery and exceptional customer support as key pillars of customer satisfaction and loyalty.

Employee Responsibility and Engagement

It is the duty of all personnel to actively participate in maintaining and improving the quality management system, thereby ensuring continuous delivery of products and services that meet the highest standards of quality and customer satisfaction.

Quality Assurance and Continuous Improvement

We are fully committed to our Quality Assurance Program, which complies with the rigorous standards set forth by ISO 9001:2015. We pursue continual improvement by establishing measurable quality objectives for all key processes and regularly reviewing these objectives to drive enhanced performance.

Monitoring and Communication

We regularly monitor, evaluate, and review our quality performance and objectives. The results of these reviews are communicated transparently across the organization to maintain a culture of continuous quality improvement and accountability.

Policy Availability and Review

This Quality Policy is prominently displayed at all our premises and is available to the public upon request. It can also be accessed on our company website at www.AgasEM.com. As a controlled document, this policy is subject to periodic review and amendment to ensure its ongoing relevance and effectiveness in supporting A-Gas Electronic Materials' business goals and customer expectations.

Signed:



Date: 08.09.2025

Managing Director