



In safe hands

As a customer of a CBA member company you are in safe hands. All of CBA's Distributor and Logistics Services members subscribe to Responsible Care - the chemical industry's global voluntary commitment to continuous improvements in health, safety, security and environmental performance, and to open and frank communications on these key issues.

Benefits to you of Responsible Care

- Provides you with the reassurance that your company's supply of chemicals is being handled safely and in compliance with both the applicable legislation and with good practice, to manage any risks to health, safety, security and the environment.
- Provides further evidence of your company's commitment to Corporate Social Responsibility.
- Your company will be supporting improved industry standards throughout the chemical supply chain by purchasing from a Responsible Care supplier.

How does it work?

- Our CEO has committed our company to the eight Guiding Principles of Responsible Care.
- We assess ourselves against these Principles on a regular basis.
- Every year, we report on our performance to the CBA; this data is aggregated and published as the chemical distribution industry's Indices of Performance.
- Every year we prepare a rolling Improvement Plan to drive continuous improvements.
- We have regular access to CBA workshops on Responsible Care, health, safety, security, environmental performance and Emergency Response procedures.

What has Responsible Care achieved?

- In the last twenty years, the chemical distribution industry Responsible Care statistics show:
 - A 60% reduction in road traffic accidents involving CBA Distributor members; and,
 - A 60% reduction in the lost-time accident rate for the employees of CBA Distributor members;
- Established emergency response procedures for the unforeseen incident.

How is Responsible Care recognised?

- CBA's Responsible Care programme is endorsed by the Association of British Insurers (ABI), leading to preferential insurance premiums.
- Responsible Care was recognized at a UN International Conference on Chemicals Management and praised by the UN Secretary General as an "...inspiring model of self-regulation that other industries should consider following."
- The CBA Responsible Care Awards are presented annually to recognise the achievements and progress of individual CBA member companies.

Doing business with a Responsible Care company

- Gives you the confidence that we operate to the highest contemporary standards of health, safety, security and environmental management.
- It ensures that we take a pro-active interest in the way you use and dispose of the products we supply to you, and we provide you with the necessary information on safe handling – we call this Product Stewardship.
- Means that a major incident affecting products sold to you is less likely.
- Gives you the assurance of knowing that we comply with industry and government voluntary initiatives concerning, for example, the security of chemicals in transit or preventing the illicit diversion of drug, explosive and chemical weapons precursors.

For further information

- Contact our Responsible Care Co-ordinator – see below.
- Michael Cooper at CBA on 01270 258200.

Our Responsible Care Co-ordinator is:

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