

## QUALITY POLICY

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A-Gas Electronic Materials seeks to be the market leader in service, quality and technical expertise. A-Gas Electronic Materials has an ongoing target to expand its business both through aggressively promoting our products against the competition and using our quality and service to secure new business through existing customers.

The objective of A-Gas Electronic Materials is to supply services that are fit for purpose and have the desired quality in accordance with customer requirements and specifications and any other applicable requirement and maintaining our products in a secure and controlled environment.

A-Gas Electronic Materials shall identify and monitor issues (both external and internal) which could impact adversely on our customers or our strategic direction.

We shall listen to the needs and expectations of our customer, whilst also identifying any risks and opportunities that may affect our ability to consistently provide a service that meets customer and applicable statutory and regulatory requirements.

On time delivery and customer support are paramount and it is the responsibility of every employee to assist in maintaining systems to ensure the continued provision of quality products and services to the complete satisfaction of our customers.

To achieve this high-quality standard A-Gas Electronic Materials is totally committed to the Quality Assurance Programme which meets the requirements of ISO 9001:2015. We shall endeavour to continually improve both the quality system and our performance by setting measurable objectives for our key processes.

We shall regularly monitor and review these objectives and communicate the results throughout the business.

The policy statement is on display at our premises and can be made available to the public via request and can also be found on the company website at [www.AgasEM.com](http://www.AgasEM.com).

This policy is a controlled document and shall be reviewed and amended, where applicable, to ensure that it remains relevant to the organisation's business.

Signed:



Date: 15.09.2023

Managing Director